

**SCIFIT Statement of Warranty** - SCIFIT warrants new products against defective workmanship and/or materials under normal and proper use subject to the following limitations:

1. SCIFIT's obligation to the original purchaser shall apply to both parts and the cost of labor required to replace or repair a defective product for a period of one (1) year from *user/dealer purchase date as documented by warranty card and if warranty card has not been returned by user/dealer, then date of shipment from the factory*. Thereafter, for a period of two (2) years, such obligation shall extend only to the supply of replacement parts or products with any labor costs associated with such replacement or repair to be at Buyer's expense.
2. SCIFIT's obligation shall be limited to repairing or replacing defective parts. No allowance shall be granted for repairs made by Buyer without SCIFIT's prior written approval. The decision to replace or repair shall be solely at SCIFIT's discretion.
3. SCIFIT's warranty does not apply to parts requiring replacement or repair due to abnormal wear and tear, improper use, corrosion (perspiration), improper maintenance, improper rated, grounded or dedicated electrical circuits or improper storage, nor does it apply where all or part of the product has been altered from its original state by Buyer or a third party. (See attached maintenance schedule and electrical requirements.)
4. **THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, ARISING BY LAW OR OTHERWISE INCLUDING WARRANTY OR MERCHANTABILITY OF FITNESS FOR PARTICULAR PURPOSE, AND IS IN LIEU OF ALL OTHER LIABILITIES OF SCIFIT INCLUDING DIRECT, INDIRECT, SPECIAL AND CONSEQUENTIAL DAMAGES OR PENALTIES EXPRESSED OR IMPLIED WHETHER ARISING OUT OF CONTRACT, NEGLIGENCE OR OTHER TORT.**
5. Certain wear items are excluded from warranty coverage unless determined to be defective. These items include, but are not limited to:

| Product             | Parts Excluded from Warranty                            |
|---------------------|---|
| Bikes               | Rubber Grips, Pedal Straps                              |
| Climbers/Elliptical | Rubber Grips  |
| PRO II              | Hand Grips, Pedal Straps                                |
| Treadmills          | Deck, Rubber Grips, End Caps, Running Belt, Rubber Feet |

6. The following items are covered for a period of one (1) year only.

| Product             | One (1) Year Warranty Parts           |
|---------------------|---------------------------------------|
| Bikes               | Pedals, Seat, Crank Arms & Bearings   |
| Climbers/Elliptical | Cable, Belts                          |
| PRO II              | Pedals, Adjustable Crank System, Seat |
| All SCIFIT Products | Polar Receiver and Transmitter        |

7. SCIFIT warrants the DC500 treadmill per this statement of warranty, however all warranties are void if the product is used more than five (5) hours per day.
8. Fires, floods, and acts of God, are not covered under this warranty.

**Freight and Shipping** - SCIFIT is not responsible for the repair or replacement of any unit or part damaged during transit or installation. The customer is responsible for inspection of each unit and part for shipping damage at time of delivery or installation, and prior to signing receiving paperwork. The customer is responsible for pursuing all freight damage claims with the appropriate transit company. If the customer signs an unqualified receipt for freight damage goods, the customer is solely responsible for the cost of the repair or replacement for such freight damage.

**Installation** - SCIFIT is not responsible for the repair or replacement of any unit or part damaged during installation. The customer is responsible for inspection of each unit and part for damage at the time of installation. The customer is responsible for pursuing all damage claims with the installer.

**Parts Shipment** - During the first 30 days warranty parts will be shipped via overnight delivery. Determination must be made before 2:00 PM Central Time on any given weekday for next day delivery. During the remainder of the first year warranty period, parts requirements will be filled second day air. Thereafter, parts will be supplied via ground shipment. The customer is welcome to request overnight or 2nd day parts shipping, at customer's expense. If requested, SCIFIT will charge the customer's UPS or Federal Express account, or COD the difference in freight cost between ground shipment and overnight or 2nd day.

**Return of Parts** - SCIFIT is committed to continual improvement in the equipment we market. In order to meet this commitment, the rapid return of defective parts is essential. The examination of the parts by our engineering department leads to changes that insure the same problem does not re-occur. Thank you in advance for your assistance!

When requested by SCIFIT, defective parts must be returned to the SCIFIT factory within 20 days of receipt of replacement part. Otherwise SCIFIT will expect payment on the parts invoice net 30 days.

***Please follow these three easy steps for returning parts.***

**Step 1**

Keep the box and packing material in which the new parts arrived.

**Step 2**

Wrap the defective part and place in the box for safe return. Please take the brief moment needed to fill in the return parts form that is enclosed in the box with the new parts.

**Step 3**

A **UPS prepaid Return Label** will be in the part box for only those parts that need to be returned. When **ALL** of the parts are received and inspected at the factory, a credit will be issued for the original parts invoice. **Attention service companies** - labor invoices will **NOT** be paid until defective parts are returned to the factory.

**Service Labor** - Where applicable, the SCIFIT product support personnel will arrange a local field service technician to provide field support. Every effort will be made to schedule service during the two work days following notification of a problem or as soon as repair parts are available to the field service technician. Where possible, parts will be supplied in advance of the field service technicians so that the product is repaired with one call. Any job that is to be performed under labor warranty, must have prior written approval. Unapproved labor will not be paid.