



**Service Replacement  
Instructions**

Assy. Inst. No:

**M1038**

Revision

**B**

Operation Description:

**WHEELCHAIR RAMP INSTALLATION**

Current Sub Assy. of:

**STEPONE  
PRO**

Originator

MP

Approved Date

9/3/13

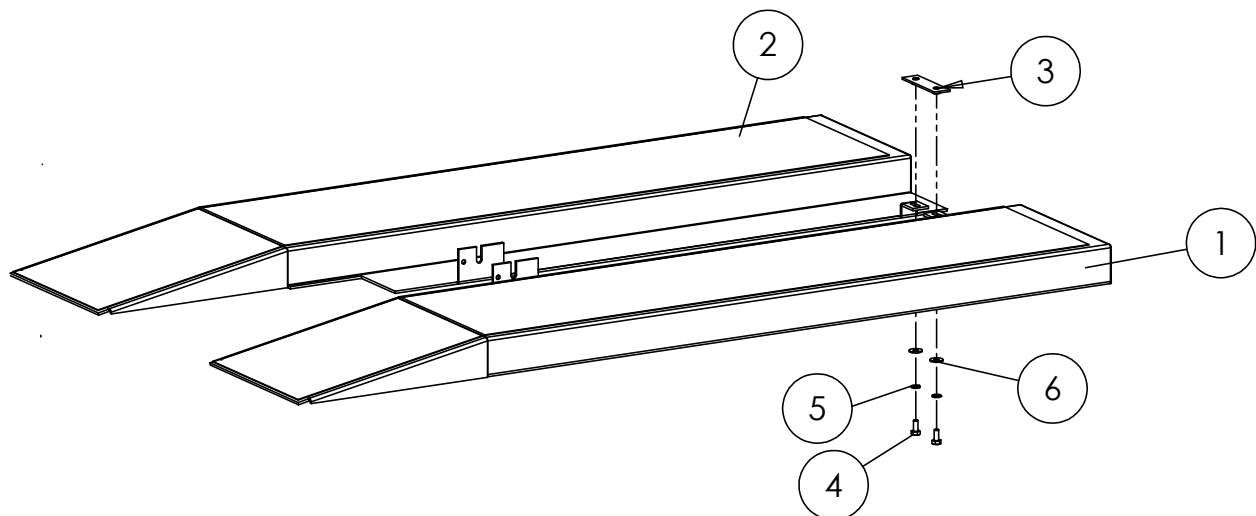
**Required Parts**

PART NO.	DESCRIPTION	ITEM	QTY.
A4098	KIT, RAMP, WHEELCHAIR, STEPONE/PRO		
C3823/P3851	RAMP, WHEELCHAIR, RIGHT W/TREAD	1	1
C3827/P3851	RAMP, WHEELCHAIR, LEFT W/TREAD	2	1
A3836	BRACKET, SPACER, PLATFORM, WHEELCHAIR	3	1
13002	SCREW, 1/4-20 x 5/8, HEX HD	4	2
33004	WASHER, FLAT, 1/4"	5	2
33891	WASHER, SPLIT, 1/4"	6	2

**Required Tools**

**Tool No:**

RATCHET	
7/16" (11mm) SOCKET	
1/2" (13mm) WRENCH	
SHORT BUNGY CORDS (Qty. 2)	
3/16 (5mm) Hex Wrench	
9/16 (14mm) Wrench	





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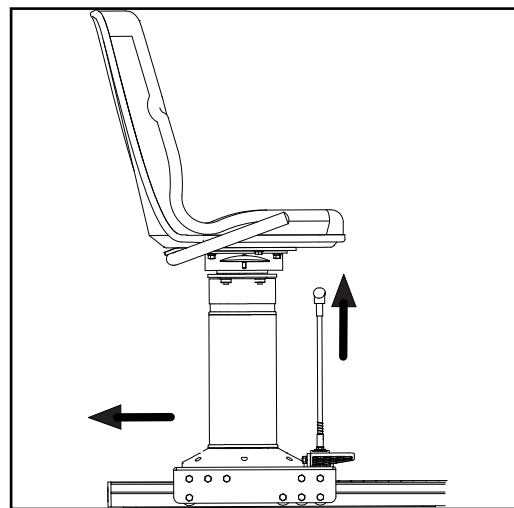
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### SEAT ASSEMBLY REMOVAL

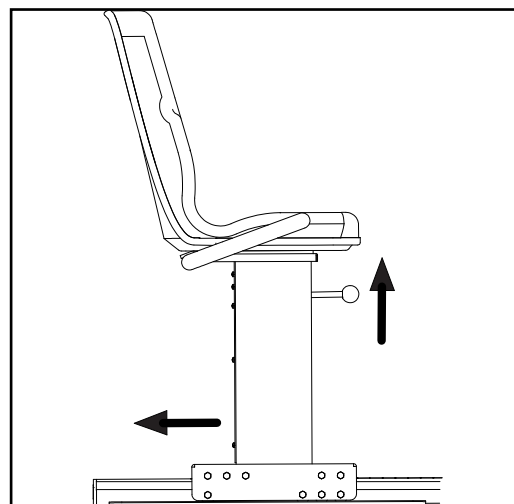
#### ADJUSTABLE SEAT (PRO/STEPONE)

Pull upward on the yellow T-handle adjustment cable located at the front of the seatpost and slide the seat assembly completely off the seat track.



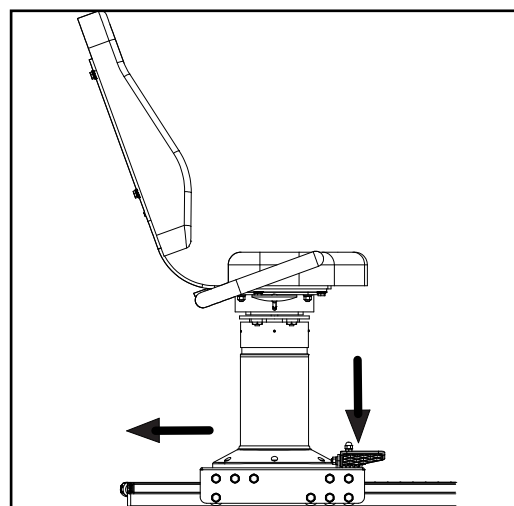
#### FIXED SEAT (PRO/STEPONE)

Pull upward on the yellow adjustment knob located at the front of the seatpost and slide the seat assembly completely off the seat track.



#### FIXED/SWIVEL SEAT (STEPONE ONLY)

Place your foot on the yellow foot assist pedal located in front of the seatpost, then push downward on the pedal and slide the seat assembly completely off the seat track.





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**PRO MACHINE RAMP INSTALLATION . . . . . Pages 2 - 11**

**STEPONE MACHINE RAMP INSTALLATION . . . . . Pages 12 - 22**

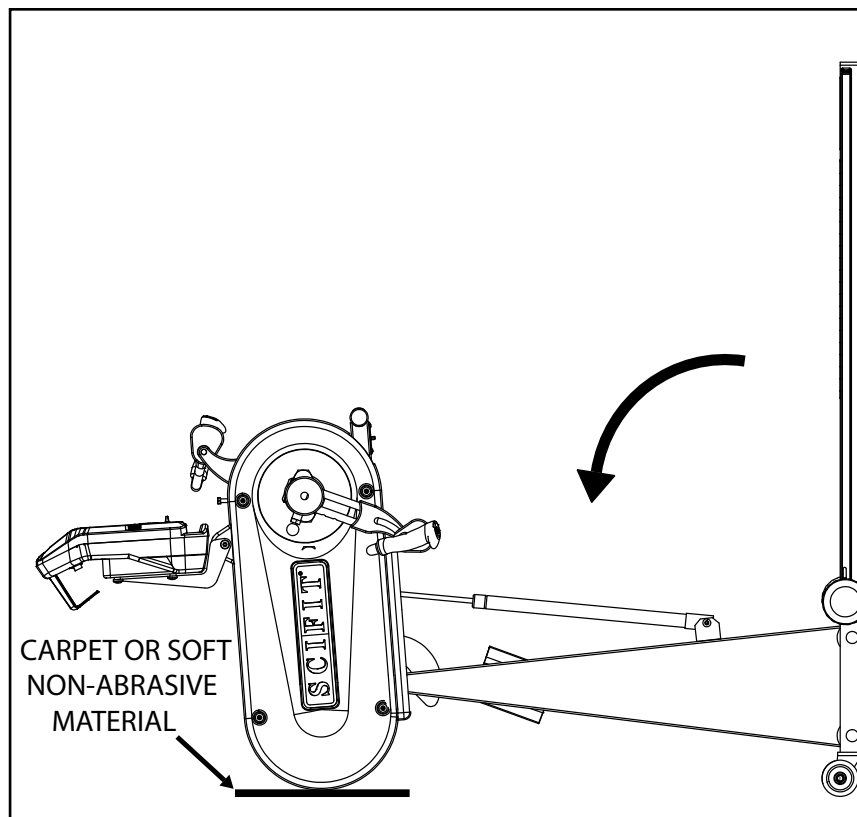
## PRO MACHINE RAMP INSTALLATION

### Step 1:

Place a piece of carpet or soft non-abrasive material on the floor, then have someone assist you and gently place the main body of the machine onto the carpet.

### CAUTION

It is **STRONGLY** recommended that two or more people assist when placing the machine into position for ramp installation.





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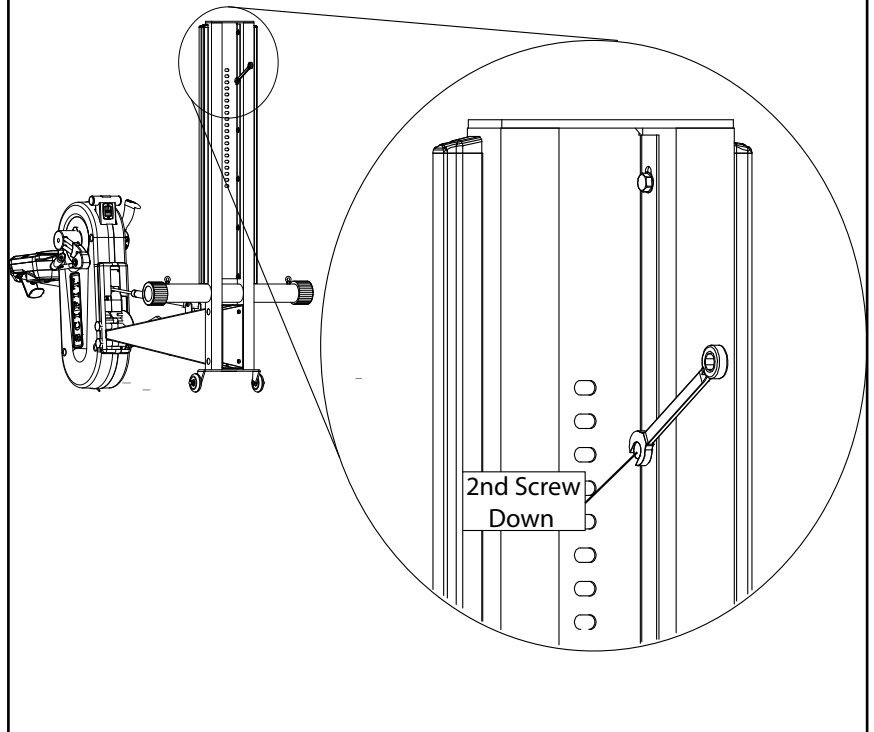
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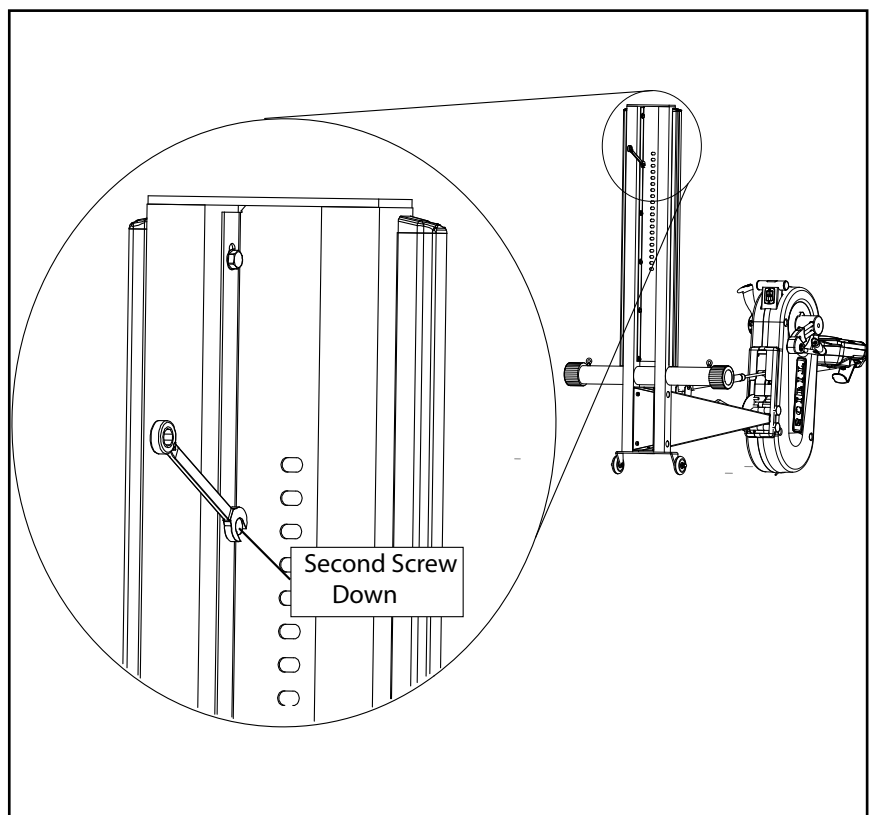
### Step 2:

Use a 1/2" (13mm) wrench to **ONLY LOOSEN, BUT NOT REMOVE** the second screw down from the top on the right side of the frame rail.



### Step 3:

Repeat step 2 for the left side.





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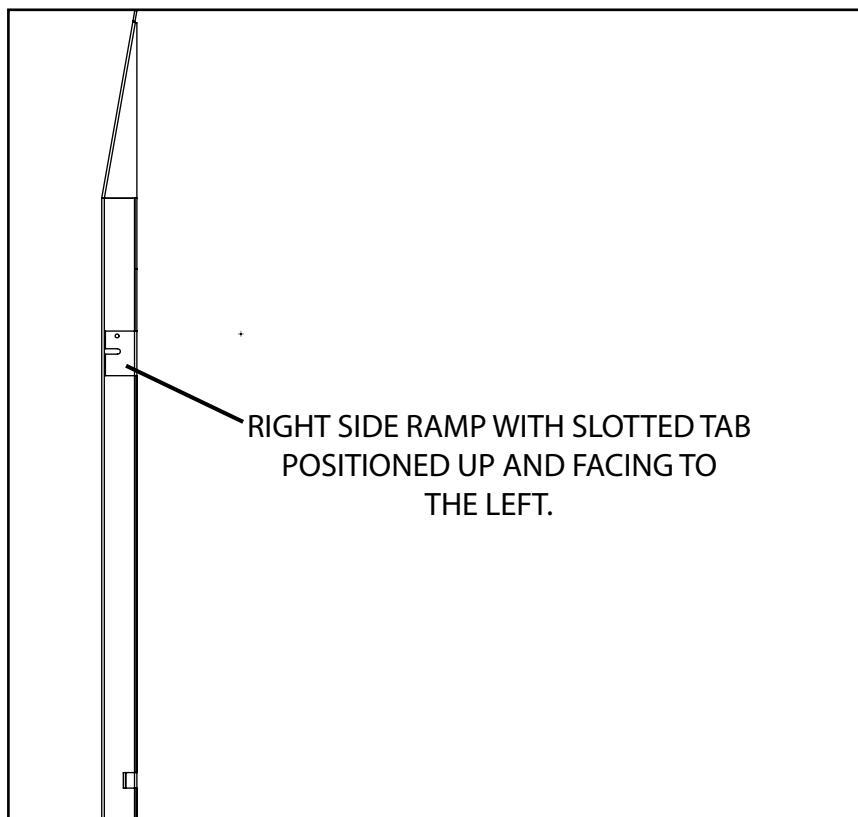
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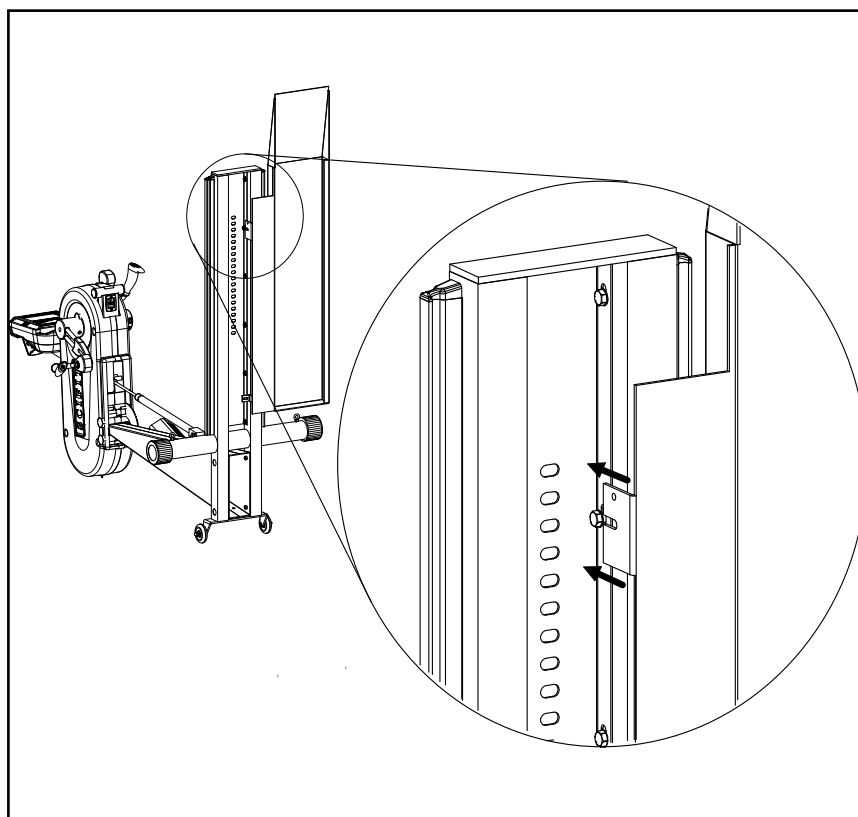
### Step 4:

Take the right side ramp (#C3823) and position it as shown in the diagram. The slotted tab should be in the up position and facing to the left.



### Step 5:

Insert the slotted tab between the lock washer and the frame rail, making sure the ramp is pushed flush against the bottom of the frame rail.





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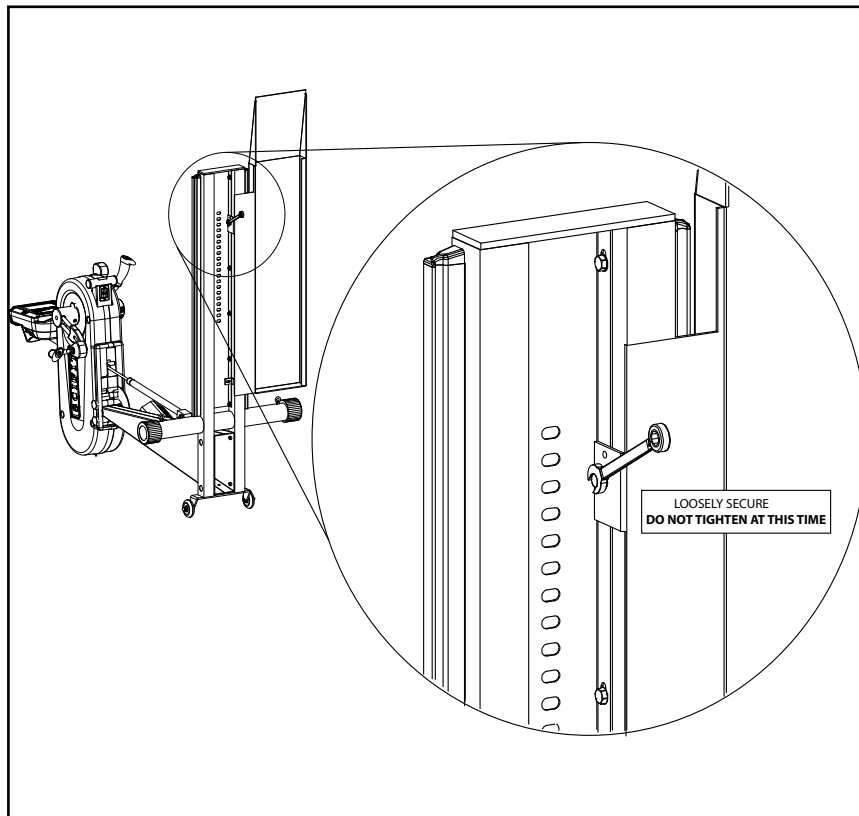
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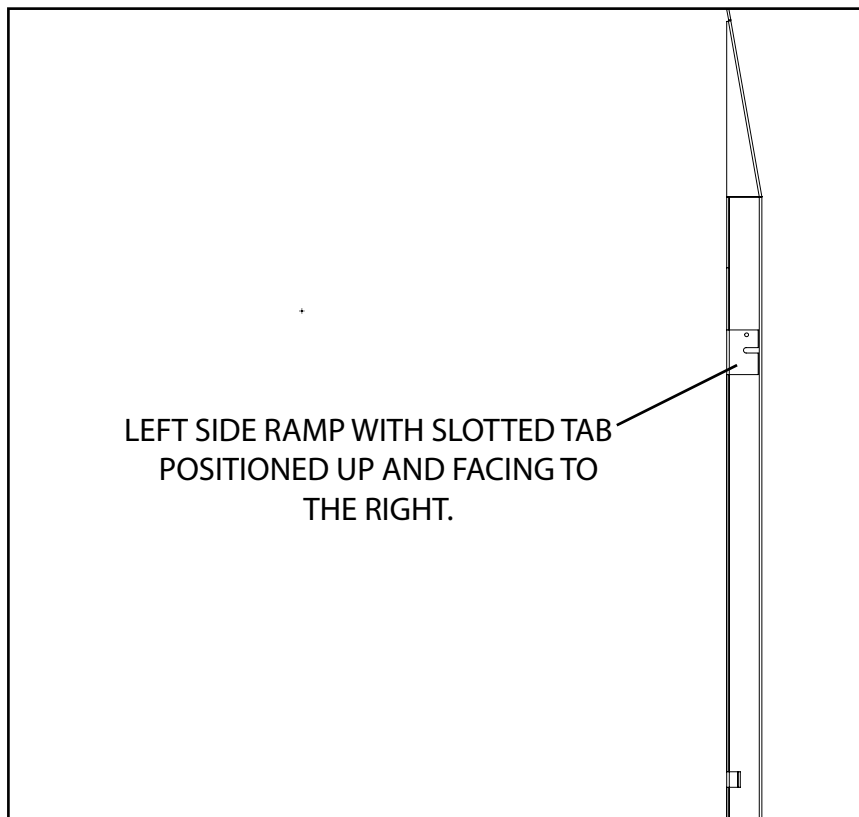
### Step 6:

Again use the 1/2" (13mm) wrench and **LOOSELY SECURE** the screw (**DO NOT TIGHTEN**).



### Step 7:

Take the left side ramp (#C3827) and position it as shown in the diagram. The slotted tab should be in the up position and facing to the right.





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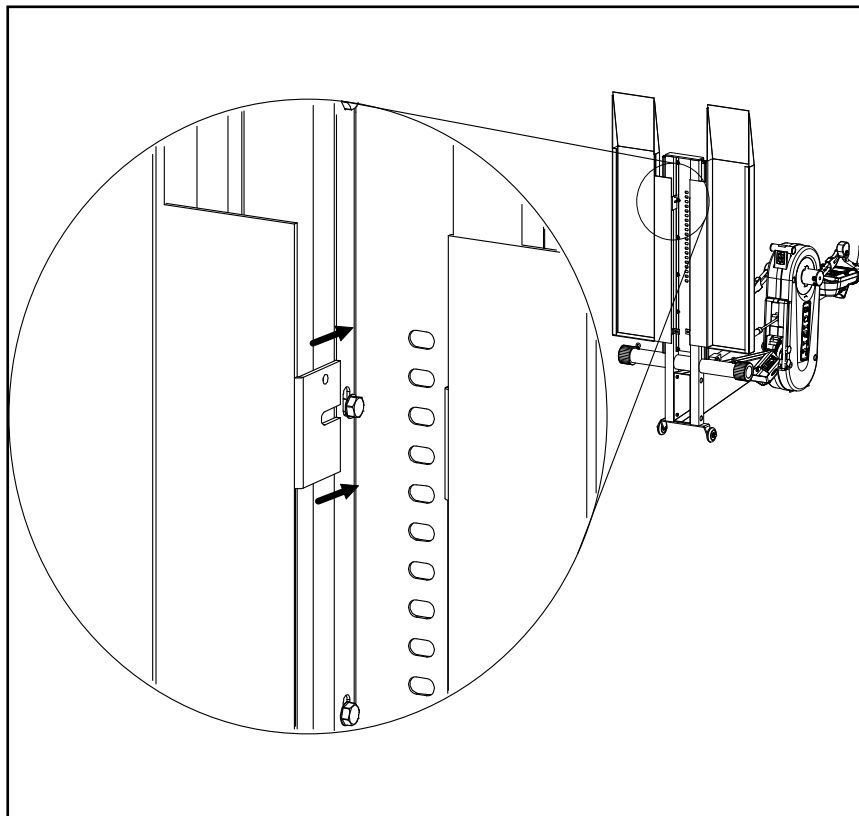
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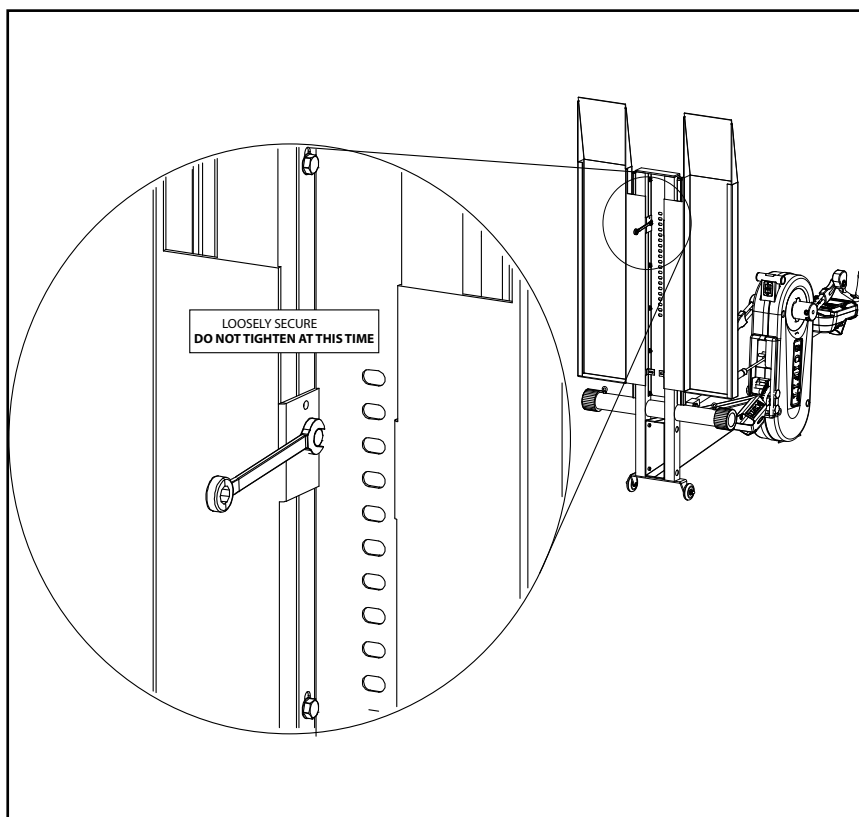
## Step 8:

Insert the slotted tab between the lock washer and the frame rail, making sure the ramp is pushed flush against the bottom of the rail.



## Step 9:

Again use the 1/2" (13mm) wrench and **LOOSELY SECURE** the screw (**DO NOT TIGHTEN**).





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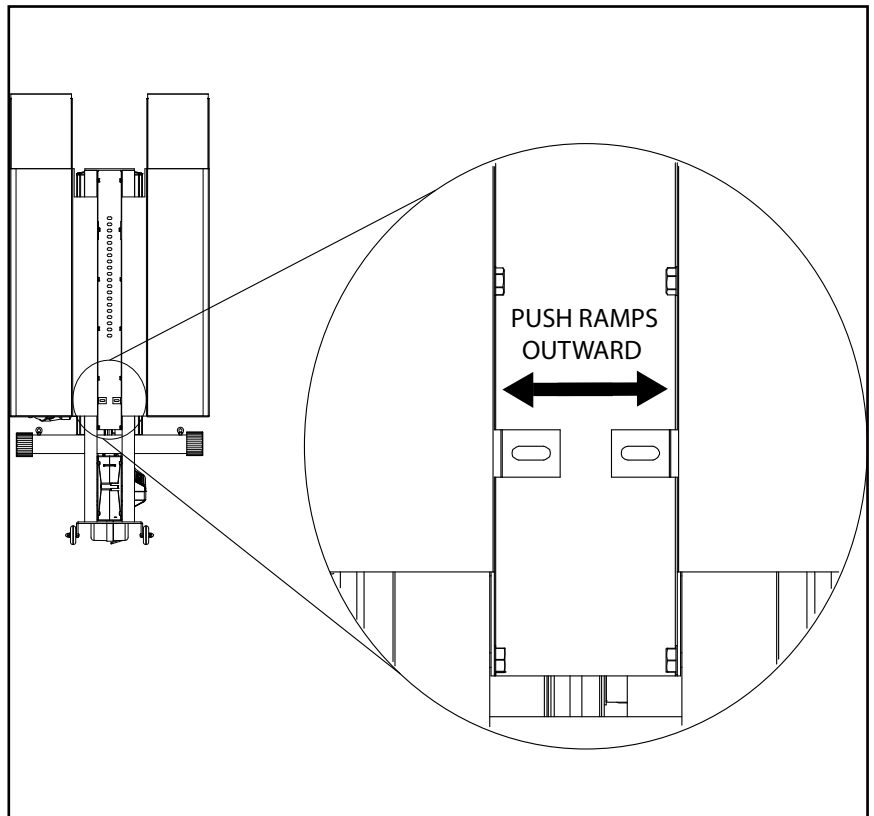
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**Step 10:**

Go down to the lower portion of the ramps and push them outward so they are flush with the inner walls of the frame rails.







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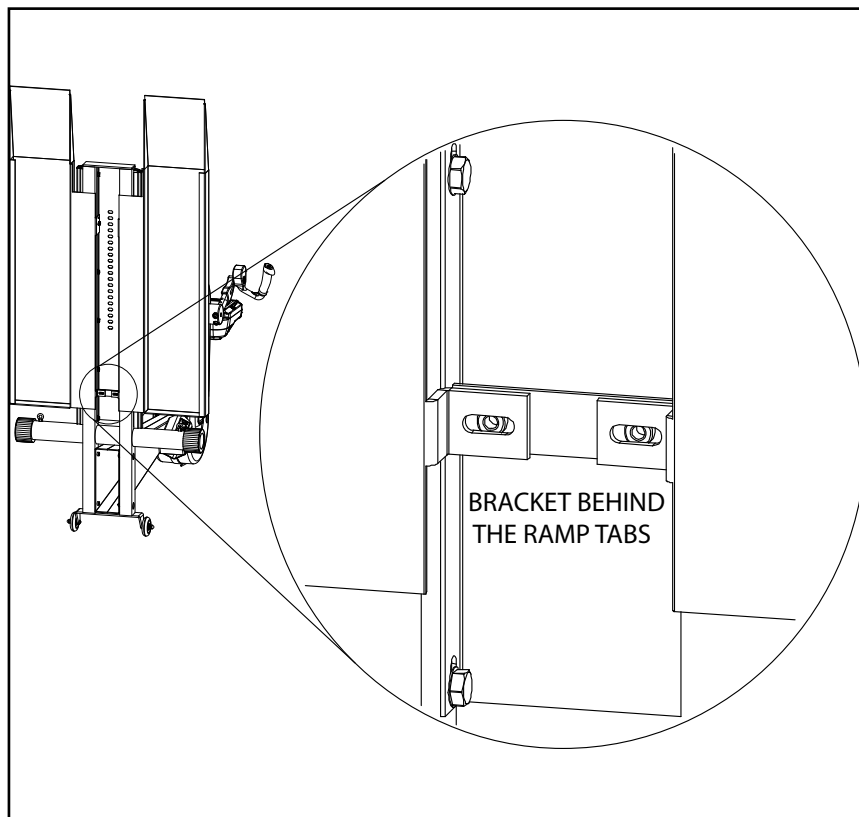
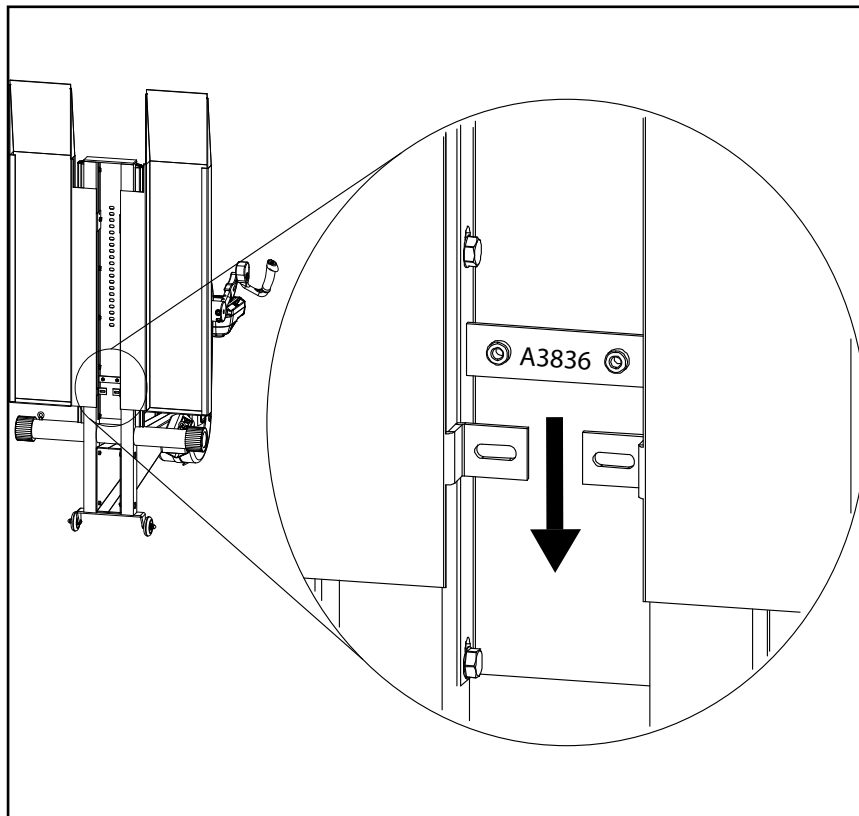
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### Step 11:

Position the pem nuts of the bracket spacer (#A3836) facing forward, **then slide it behind** the metal tabs of the left and right ramps.





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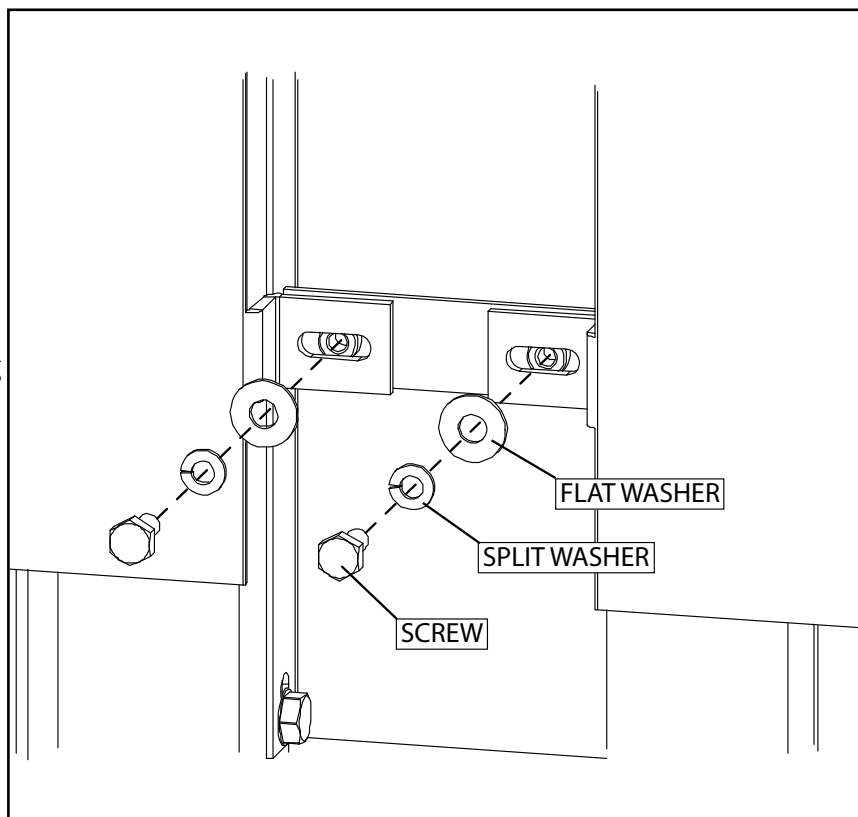
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### Step 12:

Holding the bracket in place with your hand, loosely secure the bracket to the ramp metal tabs using

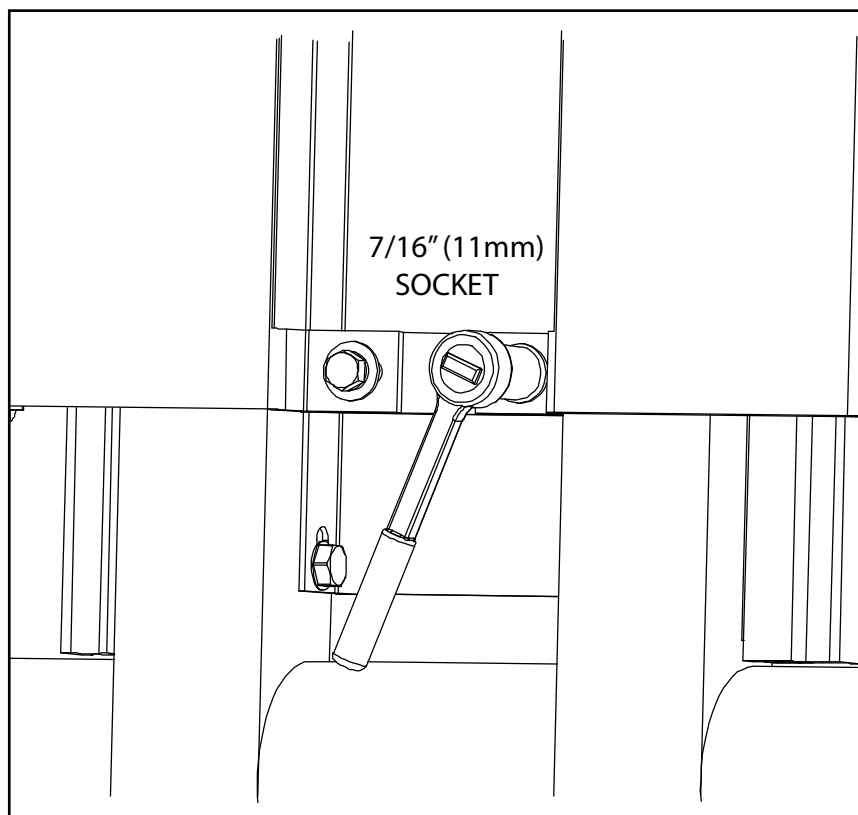
- a. (Qty. 2) flat washers (#33004)
- b. (Qty. 2) split washers (#33891)
- c. (Qty. 2) screws (#13002)

as shown in the diagram.



### Step 13:

Use a 7/16" (11mm) socket and ratchet to firmly secure the bracket.





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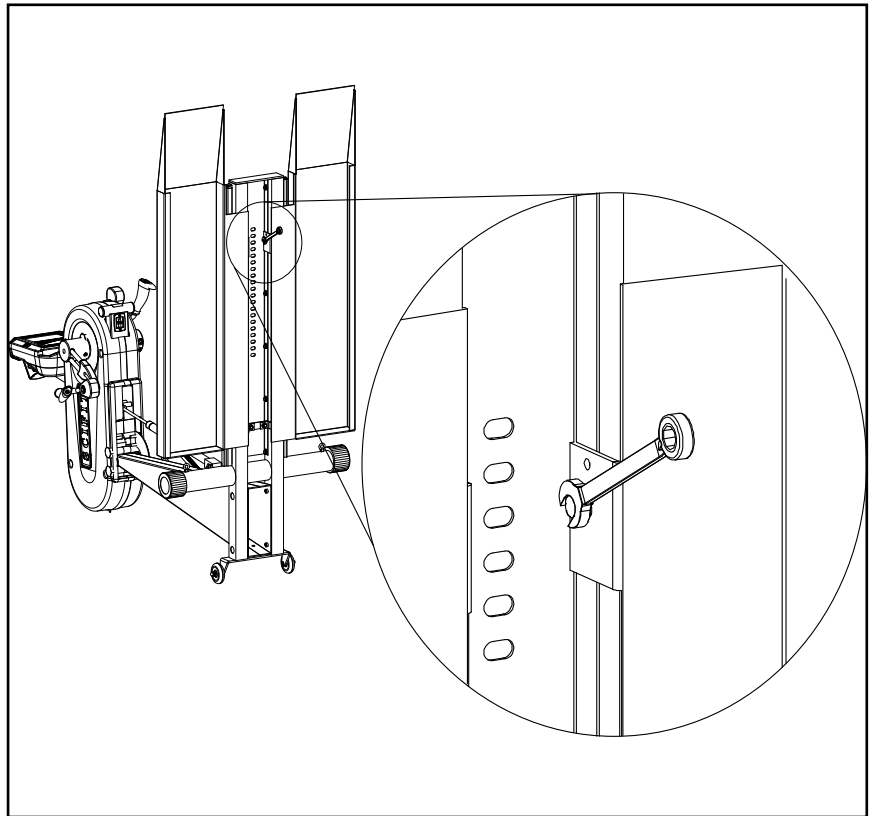
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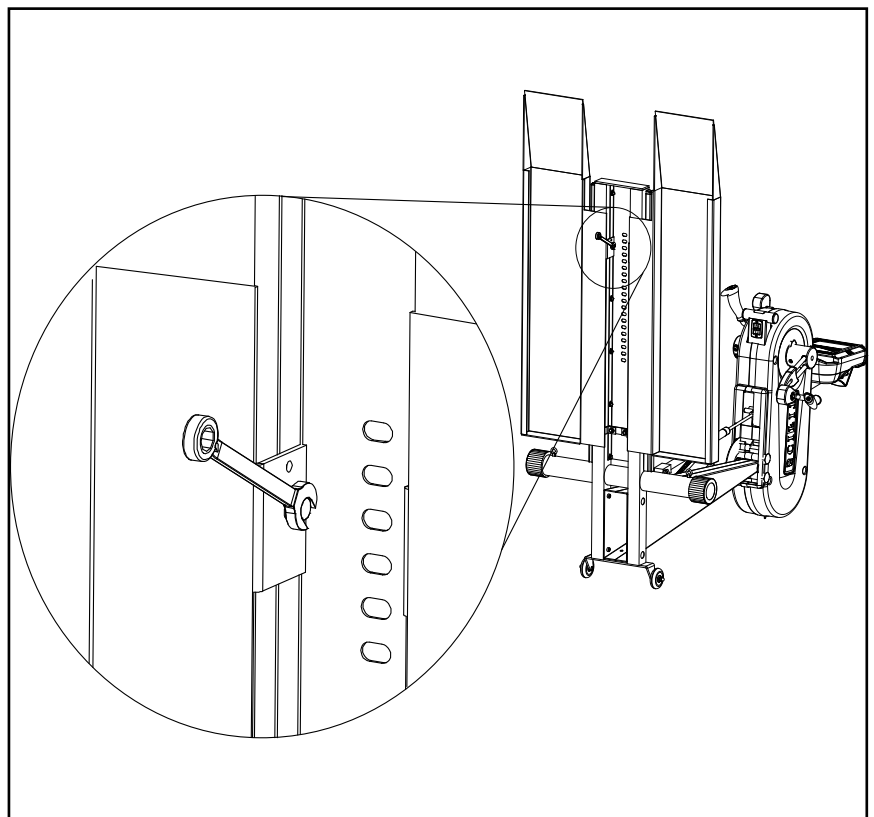
### Step 14:

Return back to the top of the right side ramp and finish securing the second screw from the top with a 1/2" (13mm) wrench.



### Step 15:

Repeat step 14 for the left side ramp.





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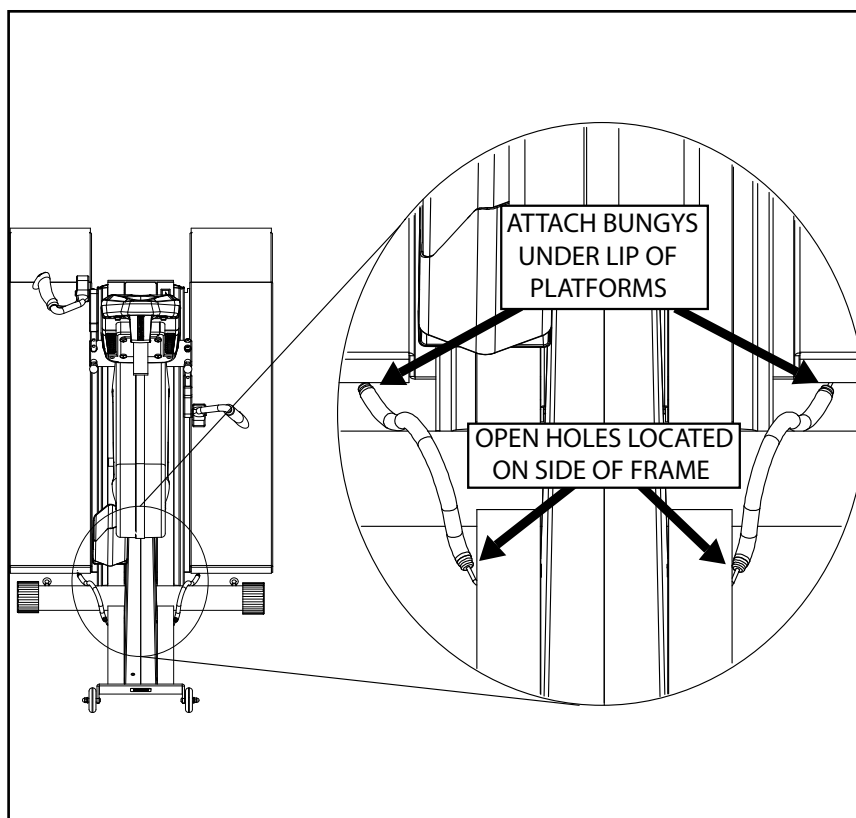
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### ▲ CAUTION

It is **STRONGLY** recommended that two or more people assist when moving the machine back into the upright position.

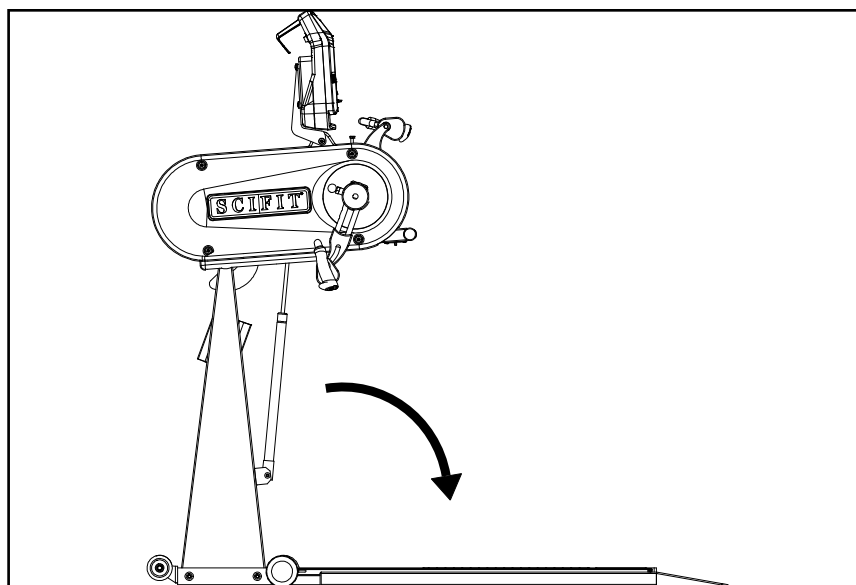
#### Step 16:

Attach a short bungy cord to each ramp locating an open hole on the side of the frame then attaching the other end to the ramp lip as shown. This will help keep the ramps from moving when repositioning the machine upright.



#### Step 17:

With assistance carefully place the machine back into the upright position.



**INSTALLATION COMPLETE**



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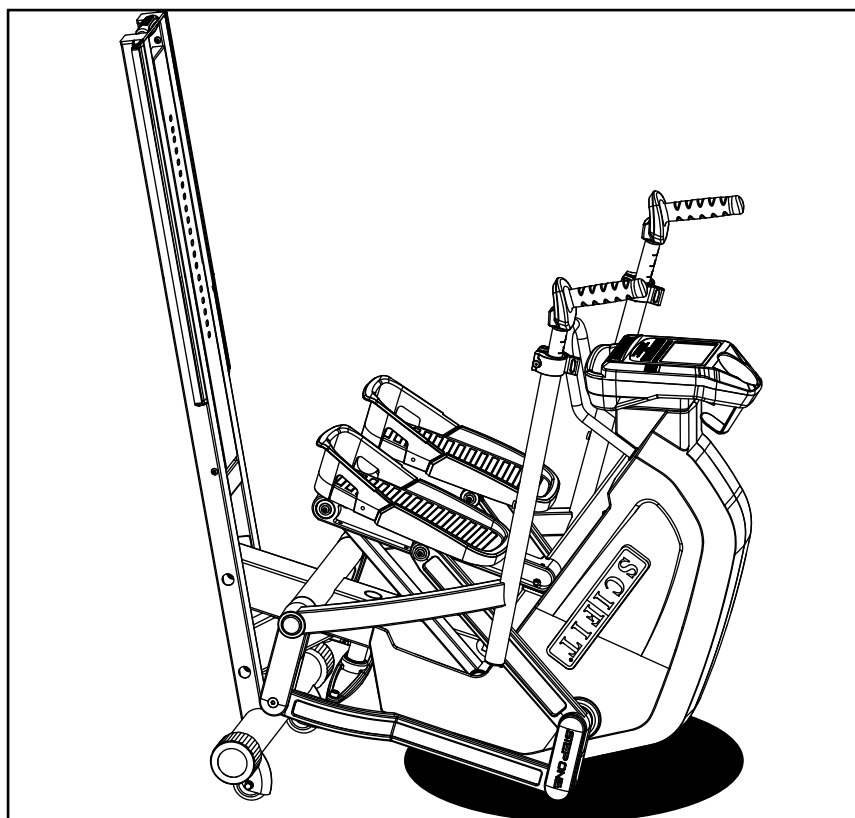
## STEPONE MACHINE RAMP INSTALLATION

### Step 1:

Place a piece of carpet or soft non-abrasive material on the floor, then have someone assist you and gently place the main body of the machine onto the carpet.

### CAUTION

It is **STRONGLY** recommended that two or more people assist when placing the machine into position for ramp installation.





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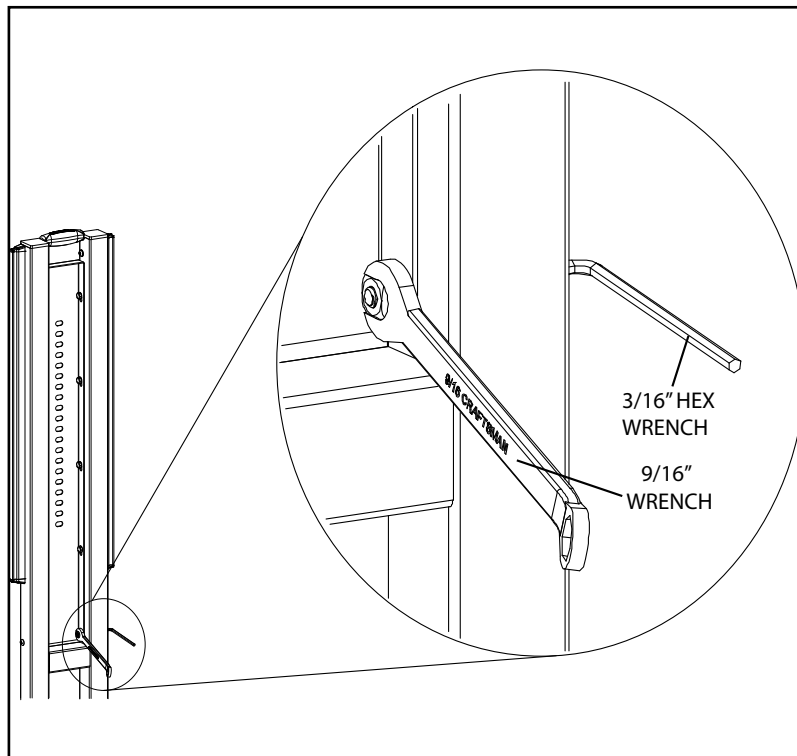
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## BRACKET INSTALLATION

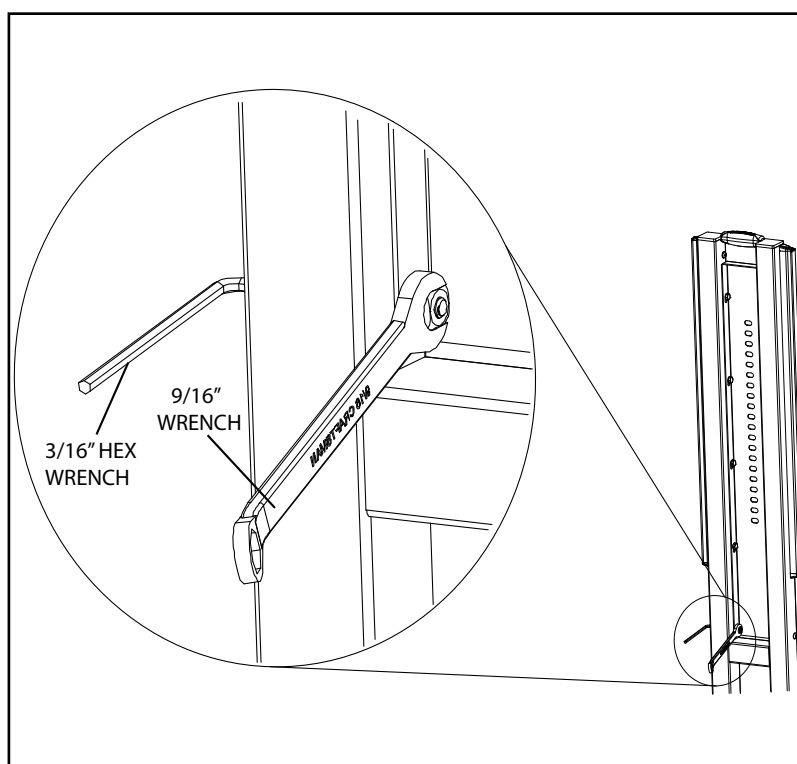
### STEP 2a:

Starting on the right side remove the square nut (#37622) and internal tooth lock washer (#33712) hardware near the main frame cross bar by placing a 3/16" (5mm) hex wrench on the screw head (#0171292) to hold it in place, then use a 9/16" (14mm) wrench to remove the hardware.



### STEP 2b:

Repeat step 2a for the left side.





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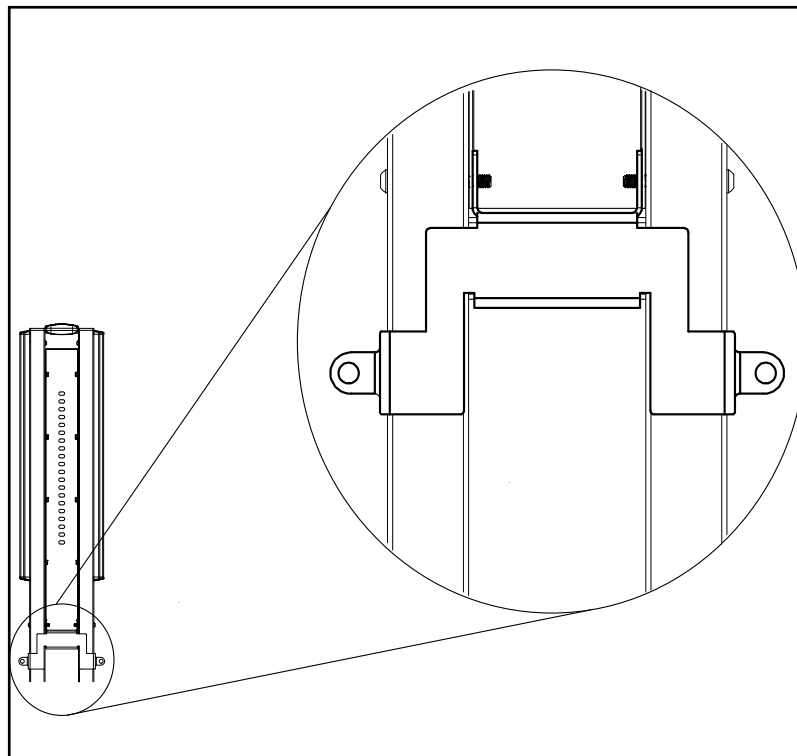
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### STEP 2c:

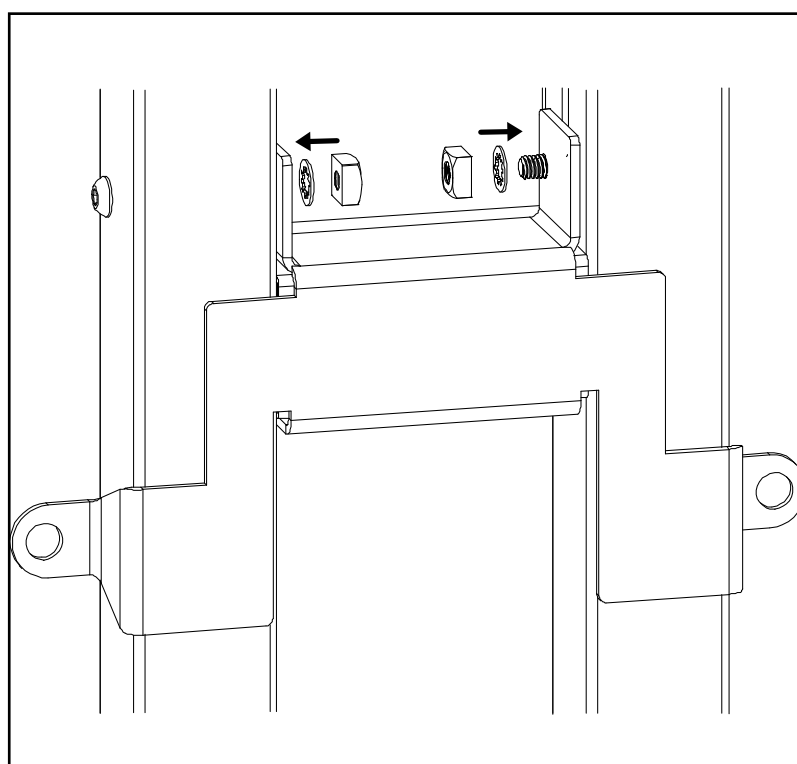
Place the bracket #A5585 (Bracket, Wheelchair, StepOne) flush onto the frame cross bar, inserting the two screws that had the nut and lock washer removed on step 2a and 2b into the mounting holes of the bracket as shown in the diagram.

***NOTE: The screws may have to be backed out slightly.***



### STEP 2d:

Place the lock washers and square nuts back onto the two screws making sure the flat side of the square nut is facing the lock washer, then secure them to the bracket using a 3/16" (5mm) hex wrench and 9/16" (14mm) wrench.





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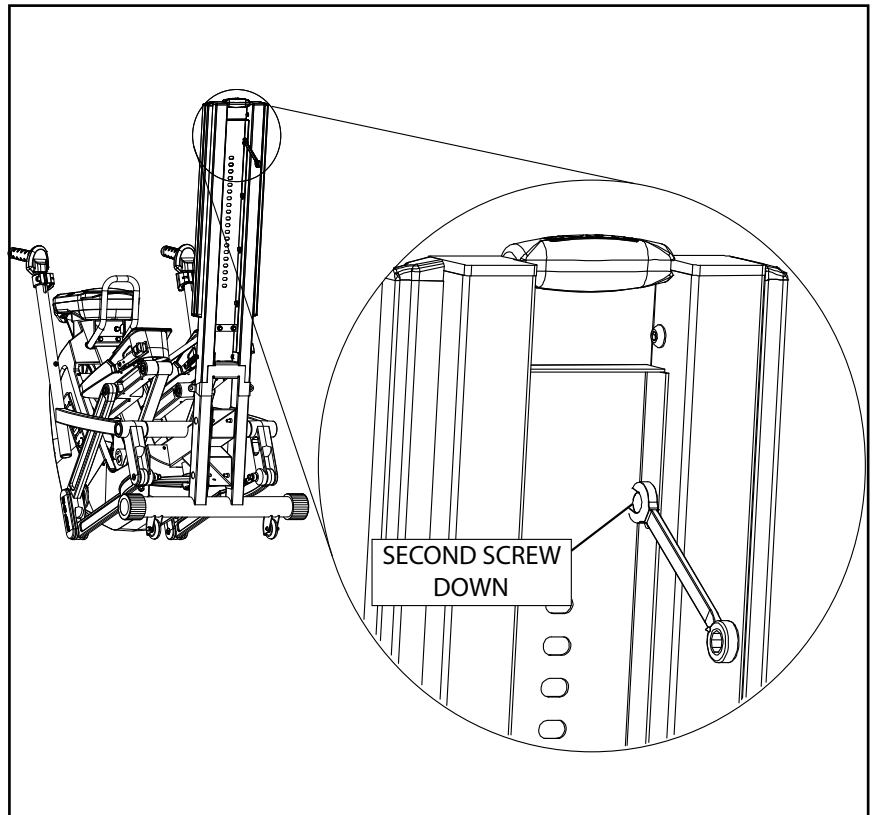
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## RAMP INSTALLATION

### Step 3:

Use a 1/2" (13mm) wrench to **ONLY LOOSEN, BUT NOT REMOVE** the second screw down from the top on the right side of the frame rail.







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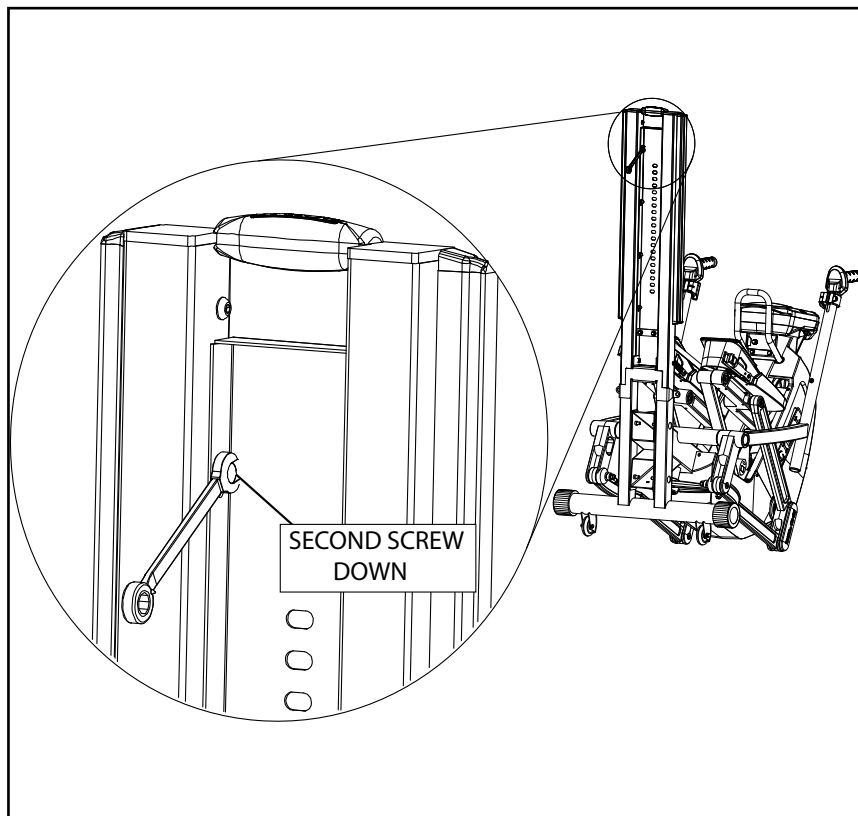
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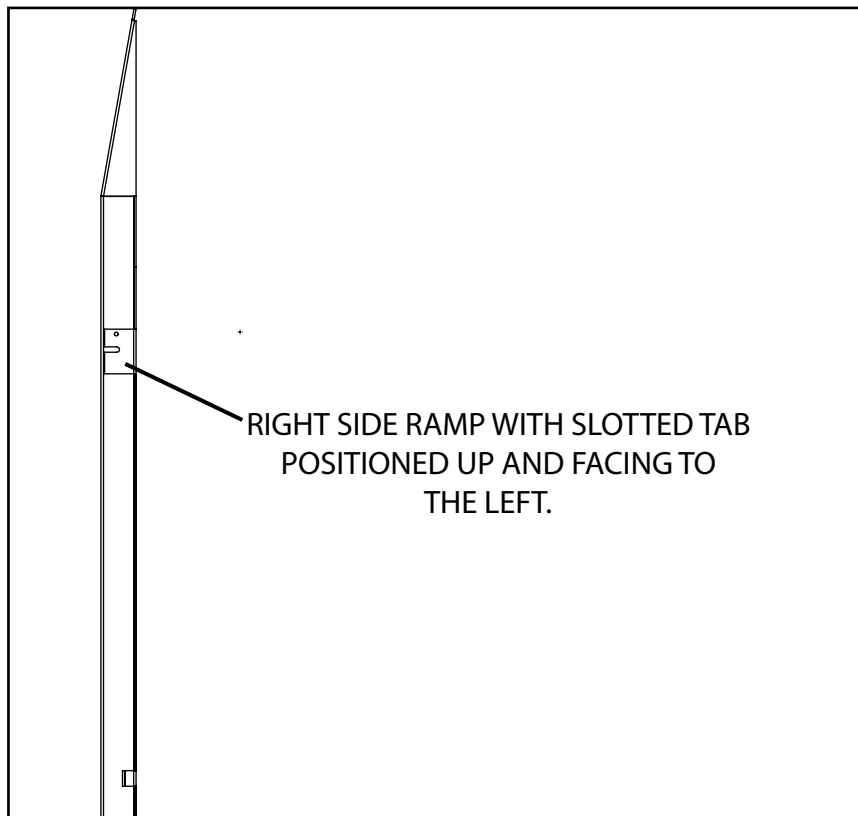
### Step 4:

Repeat step 3 for the left side.



### Step 5:

Take the right side ramp (#C3823) and position it as shown in the diagram. The slotted tab should be in the up position and facing to the left.





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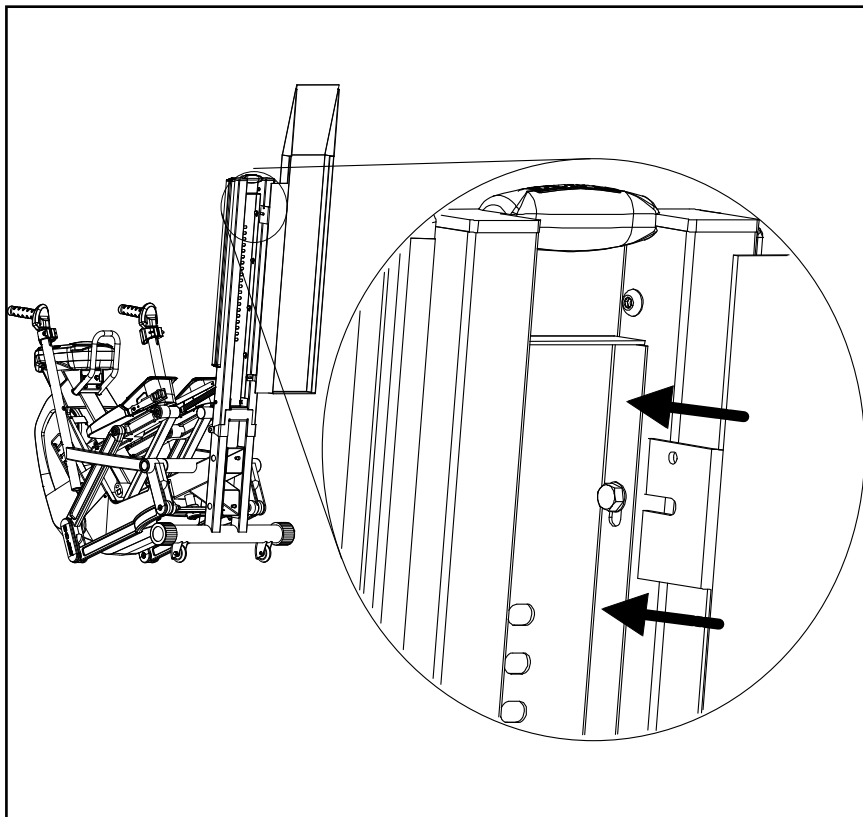
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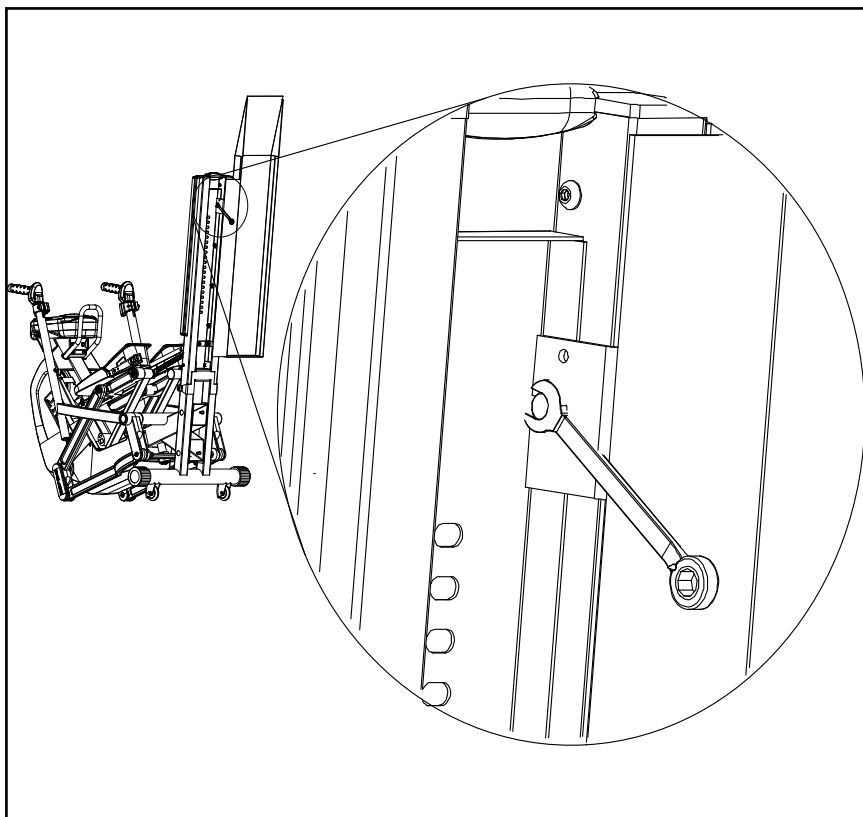
### Step 6:

Insert the slotted tab between the lock washer and the frame rail, making sure the ramp is pushed flush against the bottom of the rail.



### Step 7:

Again use the 1/2" (13mm) wrench and **LOOSELY SECURE** the ramp (**DO NOT TIGHTEN**).





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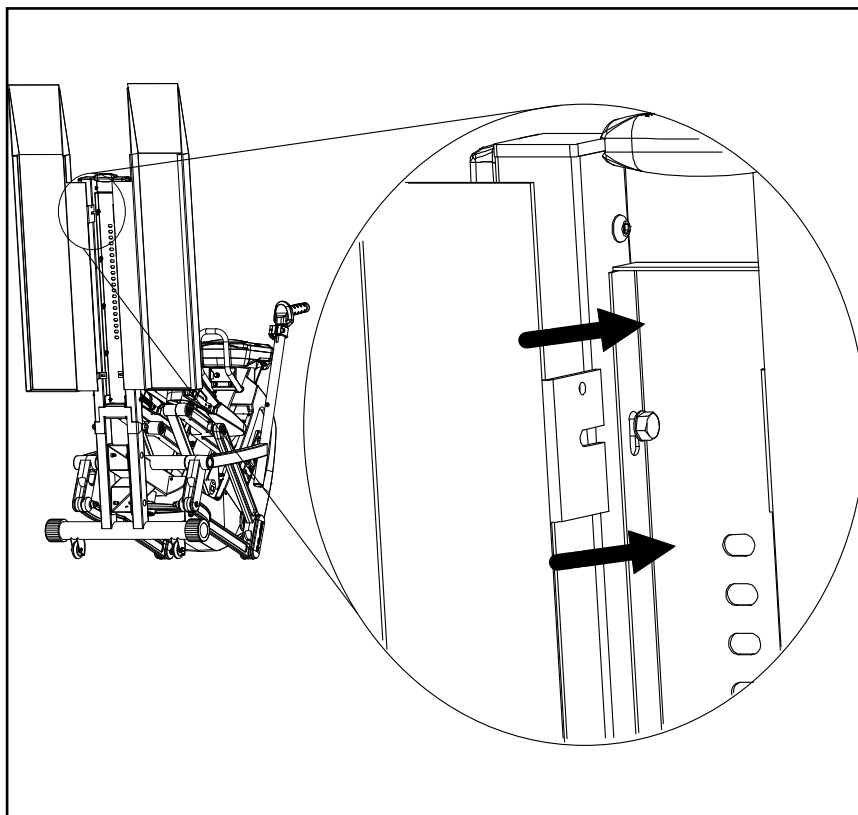
### Step 8:

Take the Left side ramp (#C3827) and position it as shown in the diagram. The slotted tab should be in the up position and facing to the right.

LEFT SIDE RAMP WITH SLOTTED TAB  
POSITIONED UP AND FACING TO  
THE RIGHT.

### Step 9:

Insert the slotted tab between the lock washer and the frame rail, making sure the ramp is pushed flush against the bottom of the rail.





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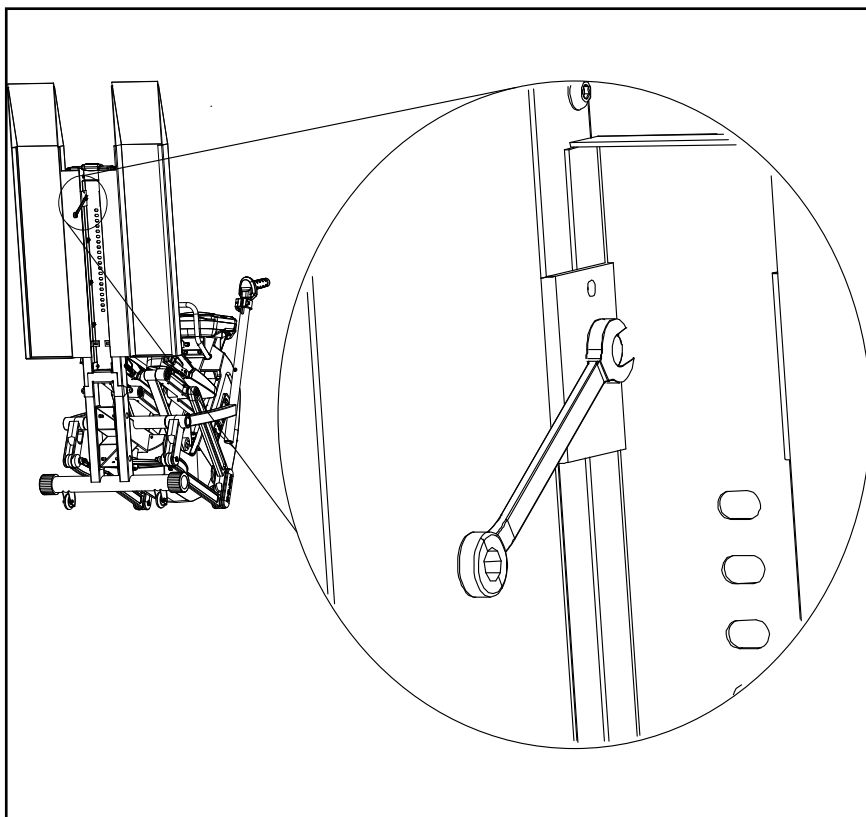
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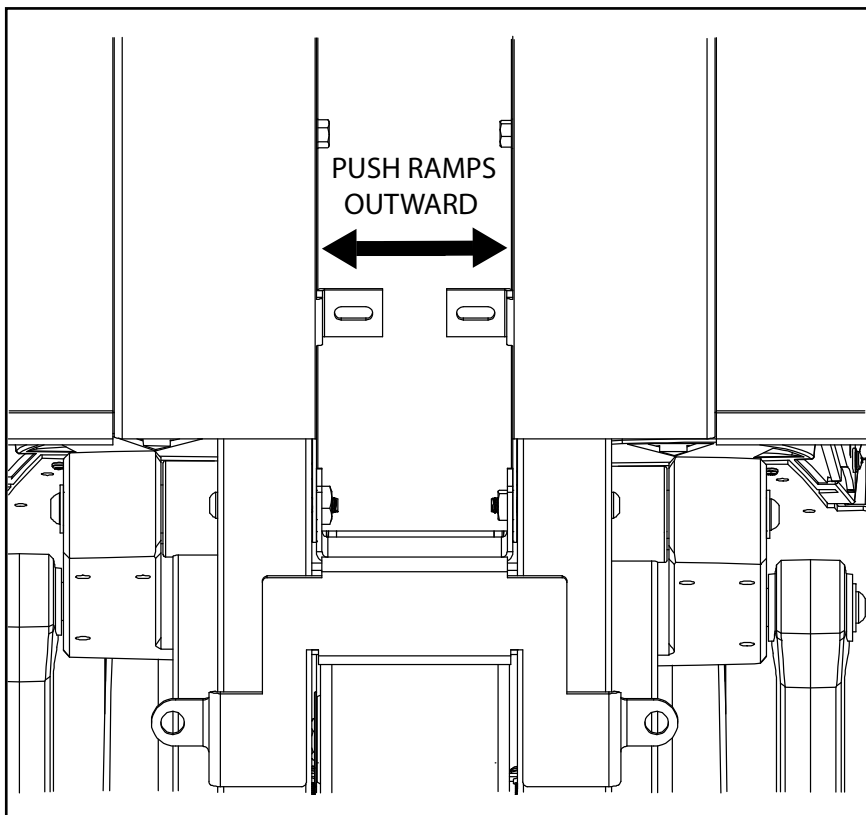
### Step 10:

Again use the 1/2" (13mm) wrench and **LOOSELY SECURE** the ramp (**DO NOT TIGHTEN**).



### Step 11:

Go down to the lower portion of the ramps and push them outward so they are flush with the inner walls of the frame rails.





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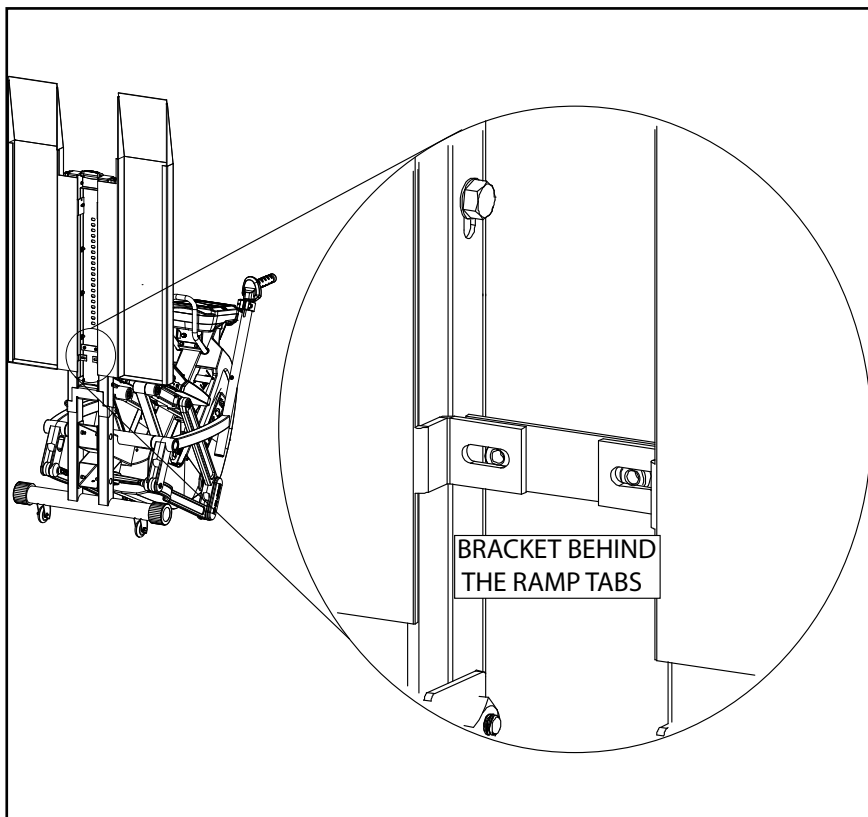
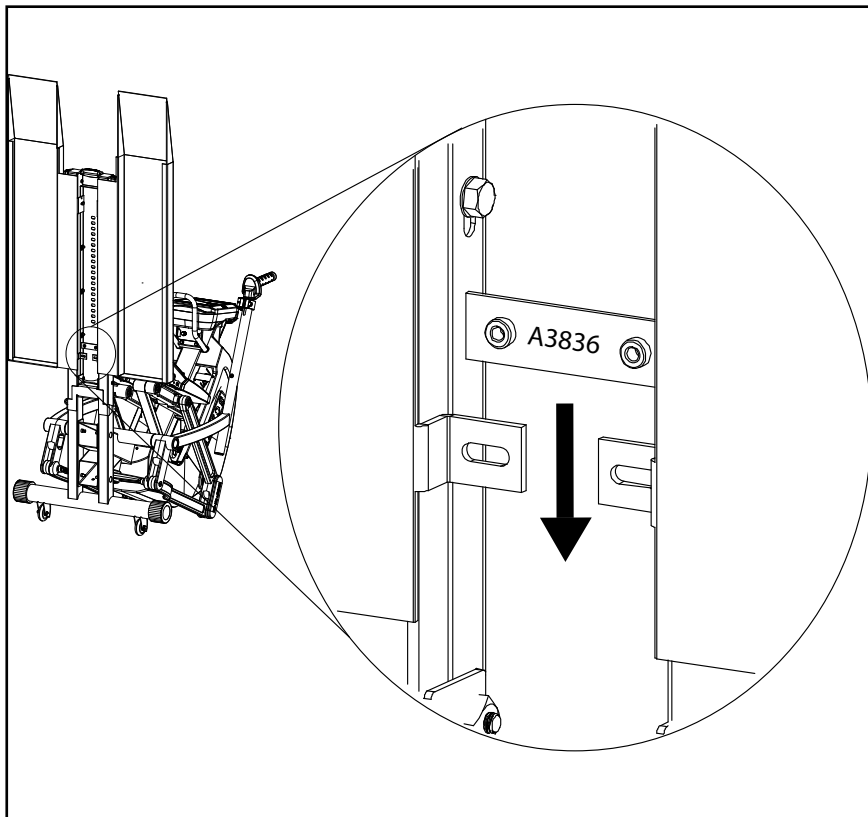
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### Step 12:

Position the pem nuts of the bracket spacer (#A3836) facing forward, **then slide it behind** the metal tabs of the left and right ramps.





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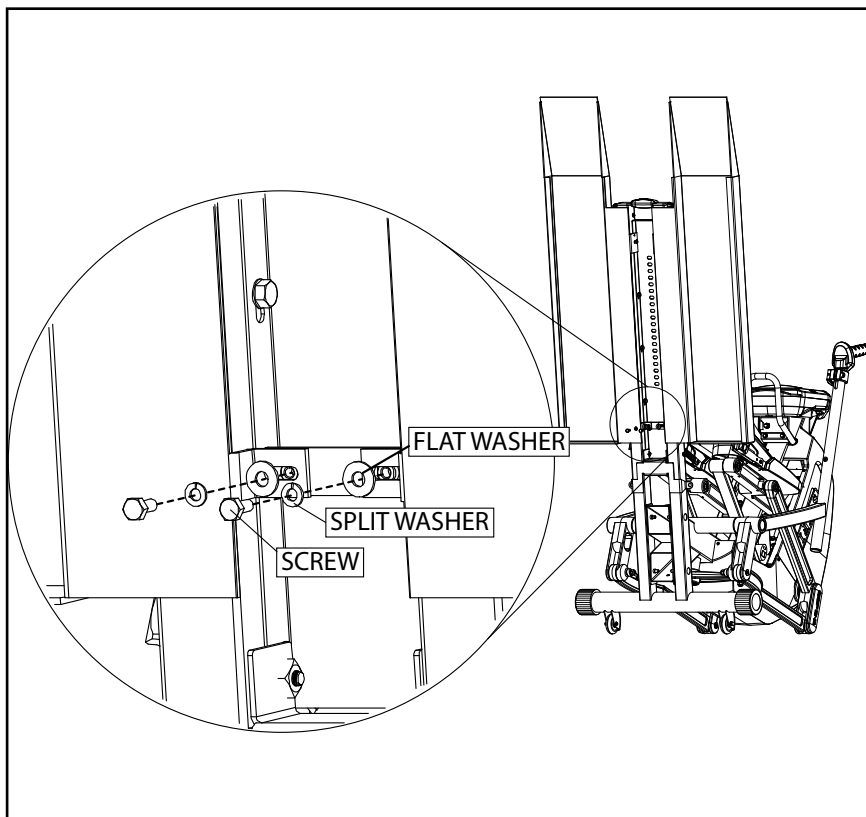
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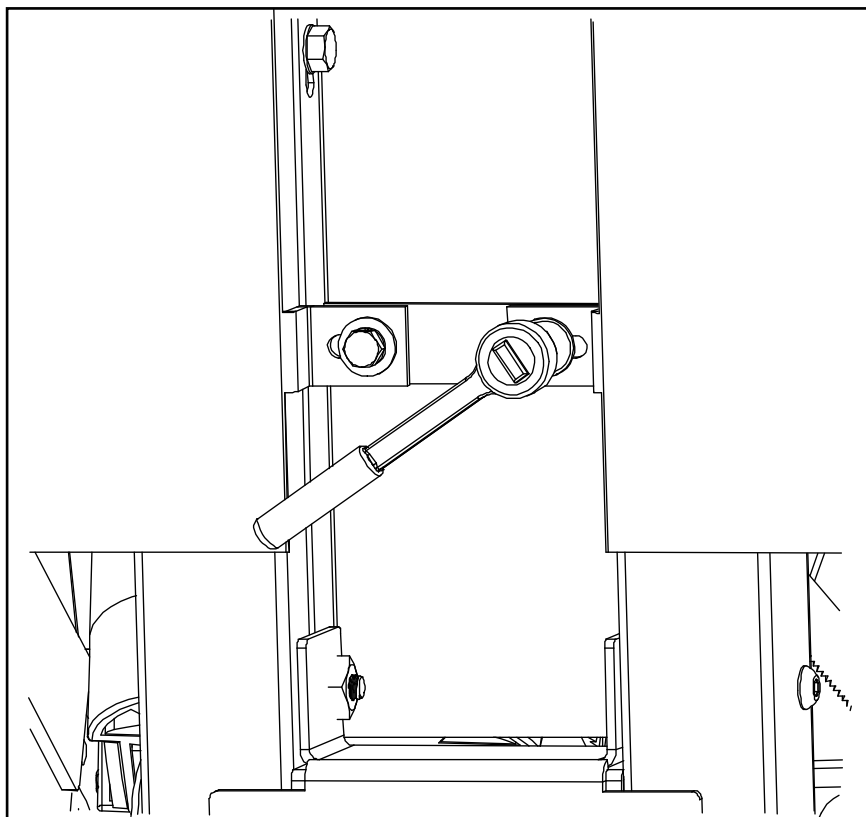
### Step 13:

Holding the bracket in place with your hand, loosely secure the bracket to the ramp metal tabs using  
a. (Qty. 2) flat washers (#33004)  
b. (Qty. 2) split washers (#33891)  
c. (Qty. 2) screws (#13002)  
as shown in the diagram.



### Step 14:

Use a 7/16" (11mm) socket and ratchet to firmly secure the bracket.





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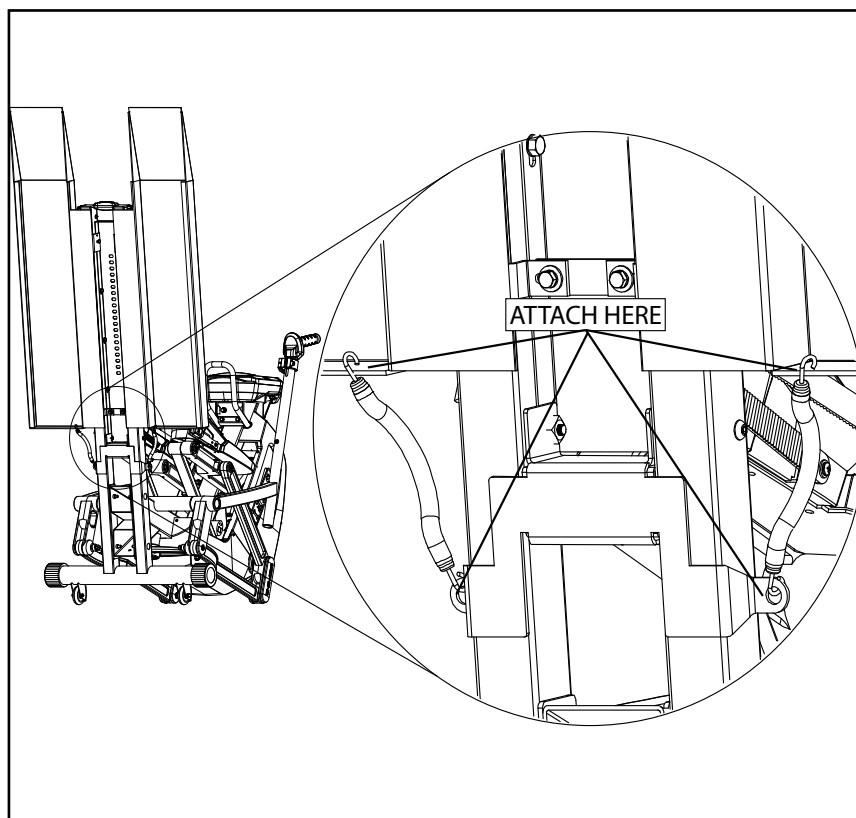
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### CAUTION

It is **STRONGLY** recommended that two or more people assist when moving the machine back into the upright position.

#### Step 15:

Attach short bungee cords to each wheelchair bracket hole, then attach the other ends to the underside of each ramp. This will help keep the ramp from moving when repositioning the machine upright.



#### Step 16:

With assistance carefully place the machine back into the upright position.

**INSTALLATION COMPLETE**

